

QUESTIONS AND ANSWERS

1. What is included in the OXYLAB set

In the set of OXYLAB you will find:

- a container (box) made of recycled plastic;
- absorbent / drainage ingredient;
- transitional grille;
- soil;
- grass mixture;
- organic fertilizer;
- OXYLAB application manual.

2. In what shapes and sizes is OXYLAB available

You can currently order OXYLAB in the following container/box shapes and sizes (length x width x height):

- mini box (1.5 liters) - 19 x 9 x 14 cm;
- small box (2.0 liters) - 20 x 16 x 10 cm;
- medium box (3.0 liters) - 26 x 17 x 11 cm;
- large box (3.5 liters) - 37 x 14 x 9 cm;
- glass * container - cylinder - ϕ 12 cm., h - 12 cm / ϕ 15 cm., h - 15 cm;

** Glass containers are only available if they are in stock due to difficult imports from abroad. Expected next delivery - mid-February 2022.*

3. Is OXYLAB subject to branding

Yes, we can brand the box and the OXYLAB manual. It is possible to place a logo and text in a certain volume. This service requires an extra payment.

If you would like branding of the box and specific individual texts in the OXYLAB manual, please call 0888 294 162 or write to us at oxylab.green.dream@gmail.com.

4. Why is OXYLAB not available in an online store

For us, OXYLAB is not just a product that you can find on the shelf in every store. For us, OXYLAB is a cause and everyone who orders their oxygen laboratory is our supporter. We want to know everyone who has dedicated time, money and effort to the OXYLAB cause.

A tax invoice is issued for each sale (for individuals and for legal entities) and all payments are made by bank transfer.

5. What is the price of OXYLAB

The prices * for the different sizes of OXYLAB are as follows:

- mini box (1.5 liters) - 19 x 9 x 14 cm - EUR 13.50;
- small box (2.0 liters) - 20 x 16 x 10 cm - EUR 14.50;
- medium box (3.0 liters) - 26 x 17 x 11 cm - EUR 16.50;
- large box (3.5 liters) - 37 x 14 x 9 cm - EUR 17.50;
- glass * container - cylinder - ϕ 12 cm., h - 12 cm / ϕ 15 cm., h - 15 cm - EUR 17.50 / EUR 18.50.

Price for branding - EUR 2.50 / pc.

** The prices are final with VAT included.*

6. How to order OXYLAB

To order OXYLAB, fill in the [order sheet/table](#), which you can download from the website and then send it to oxylab.green.dream@gmail.com. If you have questions or specific requirements, you can contact us at 0888 294 162.

You will receive a proforma for advance payment of 50% of the value of the order. Once the items are ready to ship, you will receive an invoice with a deduction of the advance payment.

7. How and when is the delivery made

All prices are without delivery. You can pick up the products by yourself from the OXYLAB warehouse in Varna, Bulgaria or have them delivered to you by courier at your expense.

Principle deadline for completing the orders - 3 to 5 working days. At busy times due to high workload and in holiday campaigns - 10 to 15 working days.